

YVES AND EVE

Luxury Outerwear Returns & Exchanges Form



Customer Information

- Full Name: _____
- Email Address: _____
- Phone Number: _____
- Order Number: _____
- Date of Delivery: _____

Return / Exchange Details

- Type of Request: Return Exchange
- Reason for Return/Exchange:
 - Wrong Size Wrong Item Shipped Damaged/Defective Change of Mind
 - Other: _____

For Exchanges Only

- Requested Size / Color / Style: _____

Item Details

Item Description Size Color Quantity Condition (Tags Attached, Unused)

Yes No

Yes No

Yes No

Return Instructions

1. Ensure items are **unused, unwashed, and with all original tags attached.**
2. Pack items in their **original packaging.**
3. Include this completed form in your return package.
4. Ship using your local DHL carrier or If you choose to use a courier service of your preference, please send the product to the following address:

Yves & Eve
17A Polytechniou Street, 6th Floor
54626 Thessaloniki
Greece

Customer Acknowledgment

I confirm I have read and understood the **YVES AND EVE Returns & Exchanges Policy.**

Signature: _____ Date: _____

Notes:

- Refunds are processed within **7–10 business days** after receipt and inspection.
- Exchanges are shipped within **5–7 business days.**
- Contact us within **48 hours of delivery** for damaged or defective items.
- Return is **FREE** for orders shipped with DHL, if you have chosen the standard shipping method or a courier service of your preference, the cost is on the customer.